

SPIRIDON ROUVAS ↔

Durham, NC

<https://www.45island.fun>

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(206)-683-4328

Knowledgeable & successful retail salesperson. I am skilled at building connections with customers to promote sales. Excellent communication skills, expressive, personable & passionate when selling items. Dedicated to keeping stock levels optimal to drive sales. Reliable, upbeat, & successful at promoting customer loyalty & purchases

Authorized to work in the US for any employer.

WORK EXPERIENCE

THROWBACKS NORTHWEST

September 2021 to April 2023

- Helped customers complete purchases, locate items, and join rewards programs.
- Worked with the point of sale system and Shopify.
- Helped set up, plan, and organize events.
- Trained new employees on cash register operation and selling products.
- Worked with data entry and managing products on the online shop.
- Monitored customers for signs of security concerns and deescalated risky situations when necessary.

B-SMOKESTACK VAPES

June 2024 to (Current)

- Helping customers complete purchases, locate items, and join rewards programs.
- Working with the point of sale system and Square.
- Monitoring customers for signs of security concerns.

SKILLS

- Product Sales.
- De-escalation and harm reduction.
- Customer Needs Assessment.
- Store Opening & Closing.
- Loss Prevention & Monitoring.
- Graphic Design, layout design, & branding.
- Adobe Photoshop & GNU Image Manipulation Program.
- Excellent customer service